8:00 - 9:00
Registration

9:00 - 9:10
Opening remarks
Dr. Ilya Kuselman

9:10 - 9:55
Introduction to investigating out-of-specification test results and human errors in analytical chemistry
Dr. Ilya Kuselman
National Physical Laboratory of Israel, Israel

9:55 - 10:40
Human errors in aviation
Dr. Zigmund Bluvband
ALD Group, Advanced Logistics Development Ltd, Israel

10:40 - 11:10
Coffee break

11:10 - 11:55
Unmasking the causes of analyst error. Reducing mistakes in the laboratory and investigating out-of-specification test results
Ms. Karen Ginsbury
Pharmaceutical Consulting Israel Ltd, Israel

11:55 - 12:40
Producer’s and consumer’s risks of out-of-specification test results
Dr. Francesca Pennecchi
National Institute of Metrological Research (INRIM), Italy

12:40 - 13:40
Lunch

13:40 - 14:25
Avoiding medical error in the hospital; mission possible?!
Prof. Yoel Donchin
Hadassah Hebrew University Medical Center, Israel

14:25 - 15:10
Interlaboratory comparisons and human errors in proficiency
Program of Workshop on Human Errors and Out-of-Specification Test Results

**testing**

<table>
<thead>
<tr>
<th>Time</th>
<th>Presenter</th>
<th>Location</th>
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<tbody>
<tr>
<td>15:10-15:40</td>
<td>Dr. Stephen L. R. Ellison</td>
<td>Laboratory of Government Chemist Ltd, UK</td>
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<td>15:40-17:00</td>
<td>Practitioner reports</td>
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<td>Moderator: Dr. Ales Fajgelj</td>
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<td>15:40-16:00</td>
<td>Dr. Ales Fajgelj</td>
<td>International Atomic Energy Agency, Austria</td>
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<td>Dr. Marko Giacomelli</td>
<td>Institute of Occupational Safety, Slovenia</td>
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<td>Dr. Georgios Takoudis</td>
<td>Greek Atomic Energy Commission, Greece</td>
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<td>16:00-16:20</td>
<td>Ms. Paulina Goldshlag</td>
<td>The Plant Protection and Inspection Services, Laboratory for Pesticide Residue Analysis, Israel</td>
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**Round-table discussion**